

# Samuel Sebastian

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## 🖥️ Square 9 Softworks

New Haven, CT (remote)

### Software Support Engineer

2021 - Present

- Supported customers with day-to-day and highly technical issues.
- Worked with technologies such as MongoDB, SQL, node.js, IIS and Windows Server 🖥️.
- Authored numerous internal troubleshooting guides and public facing documentation on new features.
- Pioneered new troubleshooting techniques

## 🏠 Piper Technologies

Cary, NC

### IT Field Technician

2019 - 2020

- Troubleshoot and installed a wide variety of IT systems, with a focus on phone, internet, and point of sale systems.
- Installed and maintained Cisco Meraki access points in over 100 different locations.
- Led the installation of 50+ NCR self-checkout locations across the eastern seaboard.

## Hobby Work

### 🔗 📄 URL shortcut creator

[openweb.page](#)

### 🐧 🛠️ UInput Tools

[samuelsebastian.dev/uinput](#)

Collection of scripts that make use of the UInput Linux Kernel for input device remapping or macros.

### 🍷 📄 Github Recipes

[githubrecipes.com](#)

Cooking recipe website leveraging the Github Pages ecosystem.

### 📖 📄 Documentation

[docs.samuelsebastian.dev](#)

mdBook based repository of common issues/reference material collected in one place.

Custom CI/CD implementation allows the inclusion of Graphviz visualizations via Kroki.

Documentation is the most important part of any project, if you ever have to Google something twice you're doing something wrong. The fight against institutional knowledge is one worth fighting.

### 🗂️ 🛠️ Ergodox Keyboard CI/CD QMK Firmware builds

Leverages Docker for automated building of Ergodox Keyboard firmware. Allows you to tweak firmware via json config file in Gitlab Web IDE.

## Personal Qualities

- Hard worker
- Quick learner
- Leadership
- Teamwork

## Technical Skills

- Python scripting
  - Windows/Linux general-advanced knowledge
  - Programming and Automation enthusiast
  - SOHO networking
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